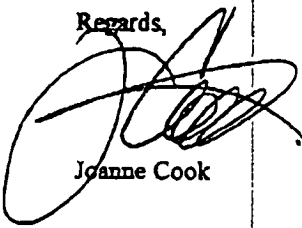


Thursday, February 3rd, 2000

Dr. Cairns
Office of the Chief Coroner

As per my conversation this morning with Jeff Mainland, this is to confirm that the "print queue log" available with the Eclipsys 7000 product (known as KIDCOM at the Hospital for Sick Children), can be preserved on tape. The length of storage is site specific. If the tape is reused, and the information deleted from the system, this information would be permanently removed from all sources. In discussing this with an Eclipsys Technical resource, he confirmed that a typical site would keep this information for approximately one week. These are operational decisions at each and every site.

Regards,



Joanne Cook