

KidCom questions

Audit Trail

- 1) It has already been established that the KidCom system can determine when updates are entered and by whom. Is there a corresponding audit trail that records instances when a patient's file is viewed but not updated?

If there is such an audit trail, does it include

- a) the date and time of each access?
- b) the electronic signature of the individual who made the request?
- c) the specific orders/notes/entries that were viewed?

- 2) If a request is made to print a hard copy of KidCom records for an individual patient, would an audit trail of such requests be preserved?

If there is such an audit trail, does it include

- a) the date and time of printing?
- b) the electronic signature of the individual who made the request?
- c) the specific orders/notes/entries that were printed?

Suspended orders

- 3) It has been established that orders entered into KidCom from the Emergency Department remain in suspended mode until activated. Is there a period of time after which suspended orders can no longer be activated?

If yes,

- a) what is that interval?
- b) are suspended orders that can no longer be activated as easily viewable as activated orders, or do special commands need to be entered?
- c) are suspended orders that can no longer be activated as readily printable as activated orders, or do special commands need to be entered?

- 4) If there are suspended orders in a patient's KidCom file, and a user accesses that patient's file to view, enter, or update, is there any flag/notification/warning that there are suspended orders in existence?

If yes,

- a) please describe
- b) is there a time period after which such a flag/notification/warning will no longer appear?

- 5) Is there a periodic report or equivalent in the system which draws attention to orders still in suspended status?

If yes,

- a) how frequently are such reports produced?
- b) who does this report go to?
- c) is this report preserved (electronically or otherwise)?
- d) must the recipient acknowledge (electronically or otherwise) receipt of this report, and is the receipt preserved?

- 6) Has consideration been given at any time to the use of automated warning technology in order to alert staff to the existence of overdue suspended orders within the system? For example, if suspended orders from Emergency are not activated within a reasonable time period, an audible alarm, page, or similar gets sent to the supervisor of the unit to which the patient is being admitted.

If such technological enhancements have been discussed or evaluated, please provide details and current status.

Where there are differences between current system functionality and what was in existence on October 21-22, 1998, please specify.

Where the response differs by user group (e.g. nurses/doctors/MIS staff), please specify.