

**THE HOSPITAL FOR SICK CHILDREN
JEAN REEDER, CHIEF OF NURSING
INTERNAL HOSPITAL RESPONSES RE: LISA SHORE**

(Many of these activities were initiated prior to the decision to have an Inquest)

1. A comprehensive review of medical technology and devices health care practices in caring for sick children.
 - a) Created a task force to examine patient care monitoring that has resulted in new standards on patient care monitoring. The task force is currently working to address the following:
 - i) many types of monitors being used for the same purpose
 - ii) monitoring equipment sometimes unavailable
 - iii) equipment malfunction
 - b) Patient Care/Information Systems Task Force is being developed to bring together doctors, staff nurses and computer experts to examine how the system is working to help us safely care for sick children.
 - c) KIDCOM - review of this complex system and changes in policies and increase in education for all patient care staff.

2. Review of Pain Management Practices:
 - a) Revision of highly toxic drug policy to include narcotic medications
 - b) Ongoing education of staff knowledge and skill around highly toxic drug dosages.
 - c) Specific policy changes for use of monitors in conjunction with ongoing infusion of narcotic medications (morphine).

3. Changes were made to ensure adequate and appropriate nursing staffing on 5A/B.
 - a) Increased the number of nurses to provide excellent care to small numbers of patients.
 - b) Recruited a Clinical Nurse Specialist for this nursing unit.
 - c) Recruiting a Nurse Educator for this unit.

4. Review of patient care policies surrounding unexpected or unexplained death
 - a) When and how to inform Coroner.
 - b) What to leave in place in event of Coroners' case.